

2024-25 Membership Information

Effective September 1, 2024

Communication Important communication from us will be sent by email, so please check your email daily.

Membership When you enroll in a class or lesson, we welcome you as a Music4Kids member.

- Your membership continues year-round, including the summer months.
- Ongoing membership does not apply to trial lessons, summer camps, playdates or special events.

Annual Sign-up Fee A \$25 sign-up fee is due at enrollment and in September each following year. **The annual September sign-up fee is waived for those families who remain enrolled without pausing throughout June, July, and August.**

Monthly Membership Fee Your monthly membership fee pays for four weekly lessons. Some months have more or less than 4 weeks of lessons due to 5-week months and scheduled breaks, but over the course of the year the student will receive 48 weeks of lessons (4 x 12 months).

Pricing for 2024-25

- **Kindermusik Foundations through Level 4:** \$71/month. Siblings under 1 yr. old in the same class are our guests. Membership charges of \$61 per month will begin on the calendar month following their first birthday.
- **Kindermusik Musicians (Level 5):** \$89/month plus \$87/year for instruments and materials charged shortly after enrollment.
- **Kindermusik Saturday Playdates:** Single Playdate - \$30 plus \$10/sibling. Ongoing Enrollment - \$26 plus \$10/sibling. Includes a craft and a small instrument for each child.
- **Group Voice Lessons/Choir:** \$50/month includes music and method books. 50% discount for students already enrolled in a class or lesson.
- **Individualized Group Lessons:** \$114 each/month includes method books and materials.
 - **Private Lessons:** 30 minutes: \$153/month; 45 minutes: \$229/month - includes method books and materials

Every June we update our pricing for new students by an amount based on the annual inflation rate. Ongoing students begin paying the updated membership fees in September. This makes it possible to provide annual raises for teachers and staff and cover increases in rent, utilities, and teaching materials.

Secure Automated Monthly Payments When you submit your online registration, your card is charged for the \$25 sign-up fee and the first month's membership fee prorated to pay only for lessons/classes attended during that month. Thereafter your membership fee will be automatically charged to your card on the 1st day of each month.

Late Payment Fee: If the charge to your card is declined, you will receive notice by email. Our system will attempt to charge your card every 48 hours. If not paid by the 10th of the month, a \$20 late fee will be charged. To avoid this, update your card information current in your online account.

Illness. We want everyone to stay healthy. You must stay home if you or your child have any symptoms of illness. It is not acceptable to attend wearing a mask in this case.

Missing a Class or Lesson: To notify your teacher of your absence and stop the reminder email and text you must cancel your attendance online. To receive a makeup credit, cancel online at least 2 hours in advance. To cancel online, visit the Members Hub at <https://www.music4kids.com/members-hub> , click on "Cancel Attendance at a Class or Lesson," and follow the directions there.

Classes canceled for Inclement Weather. We generally follow the Grants Pass District 7 school closures due to inclement weather. Our classes and lessons will also be canceled and students receive a makeup credit which they can use to schedule a makeup online or with their teacher.

Substitute Teachers. If your teacher is ill, traveling, or unable to teach your lesson for any reason, Music4Kids may provide a substitute teacher who is another member of our staff. All of our staff are qualified, experienced teachers. Having a substitute teacher is actually a great opportunity for the student to hear the principles of playing or singing from a different perspective.

Teacher-Canceled Lessons. If a substitute teacher is not available and your teacher is ill, traveling or otherwise unable to teach your lesson, Music4Kids will cancel the lesson and provide a makeup credit. Your teacher will arrange a time for a makeup.

Makeups. If you have a makeup credit, you can often schedule a makeup online yourself. For directions on how to schedule a makeup lesson using your make-up credit, please visit the Members Hub at <https://www.music4kids.com/members-hub> , click on "Schedule a Makeup Class or Lesson" and follow the instructions there.

Important information about makeups:

- Makeup credits are not provided if you cancel by communicating directly with your teacher or the Music4Kids staff unless you also cancel online at least two hours in advance of your scheduled class or lesson.
- Makeups are not available for group vocal classes/choir or other group classes that only have one session available each week.
- It is the student's responsibility to schedule their makeup online or to speak with their teacher to schedule a makeup. Teachers will not contact students to schedule a makeup unless it is the teacher who canceled the lesson.
- If a private lesson teacher does not have a makeup time available, students may schedule a makeup in a group lesson.
- Makeup credits have a cap of three at one time, and they expire after 2 months.
- Makeup credits may not be used to pay for regularly scheduled lessons or classes. They can only be used for makeups.
- Makeup credits may not be used during a pause.
- Makeup credits expire on the last day of the month in which you cancel your membership so cannot be used in the month after your cancellation.

Schedule Changes. We accommodate requests for a change in lesson or class time whenever possible. To request a change, visit the Members Hub at <https://www.music4kids.com/members-hub> , click on "Request to Change Class or Lesson," and submit the online form. To get the change on the calendar you must do this even if you have told us verbally or by email.

Pausing Your Membership. This option is not available for performing groups. To pause your membership for up to two monthly sessions (or June-August in the summer), please visit the Members Hub at <https://www.music4kids.com/members-hub> by the 24th of the month, click on "Request to Pause Your Membership," and submit the online form.

Important information about pausing:

- During a pause your automatic payments are suspended. Your automatic payment will resume on the first of the month in which you indicate that you will return.
- A lesson time or place in class is not guaranteed. It is possible that you will need to be placed on a waiting list if your class or lesson time is full when you return.
- You may not use make-up credits during the time of your pause.
- If you do not return at the end of your pause, you must cancel your membership by visiting the Members Hub at <https://www.music4kids.com/members-hub> before the 24th of your last paused month, click on "Cancel Your Membership," and submit the online form so that your automatic payments do not resume.

Canceling Your Membership. To cancel your membership, please visit the Members Hub at <https://www.music4kids.com/members-hub> before the 24th of the month, click on "Cancel Your Membership," and submit the online form. Makeup credits expire on the last day of your last month so cannot be used in the months following your cancellation.

Photo and Video Release. To highlight the beautiful children and families that join us for classes and lessons each week, Music4Kids reserves the right to use photos and videos of classes, lessons and events in our brochures, on our website and on our Facebook/Instagram pages. Images will not be identified using names or personally identifying information without written approval from the parent or student if they are 18 years or older. To opt out, please visit the Members Hub at <https://www.music4kids.com/members-hub>, click on "Photo/Video Opt Out," and submit the online form.